

What is Managing Matters?

Managing Matters is a management development program through which Training Services Division delivers classroom courses to <u>management teams in individual DHMH units.</u>

It includes a series of courses that Training Services Division has been delivering for some time that is repackaged as a group of **core** and **ancillary** courses.

- **Core courses** focus on the basic knowledge and skills needed by new and experienced management teams and are delivered upon request to specific DHMH units.
- Ancillary courses focus on continuous management development and are delivered at regularly scheduled times at the State Center and by request at various locations around the state or to specific DHMH units.

What's in it for you as a manager?

- Your management team will have <u>common management knowledge and language</u> which maximizes the <u>transfer of learning to your workplace</u>.
- Your management team will learn together and therefore, be more <u>effective in coaching and supporting each other.</u>
- The content of the courses can be tailored to your unique and current needs.
- Your management team can develop a <u>working and continuous relationship</u> with Training Services Division.